

Produced by:

**FRIENDSHIP CENTERS
OF EMMET COUNTY**
Council on Aging



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Senior Resource Directory

for Charlevoix and Emmet Counties

Revised September 2014

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human service agencies)	www.char-em-hscb.org
East Jordan Family Health Center.....	www.ejfhc.org
Eldercare Locator	www.eldercare.gov
Experience Works	www.experienceworks.org
Friendship Centers of Emmet County	www.emmetcoa.org
Health Department of Northwest Michigan	www.nwhealth.org
Hospice of Little Traverse Bay.....	www.hospiceltb.org
Hospice of Northwest Michigan	www.hospicenwm.org
How to Care.....	www.howtocare.com
Legal Services of Northern Michigan.....	www.lsnm.org
McLaren–Northern Michigan Hospital	www.northernhealth.org
Medicare/Medicaid info	www.mmapinc.org
Medicare Rights Center.....	www.medicarerights.org
Michigan Disability Resource Directory	mdrd.state.mi.us
Michigan Home Health Association	www.mhha.org
Michigan Office of Services to the Aging	www.michigan.gov/miseniors
National Association for Continence	www.nafc.org
National Association for Home Care and Hospice.....	www.nahc.org
National Cancer Institute	www.cancer.gov
National Center on Elder Abuse.....	www.ncea.aoa.gov
National Council on Aging	www.ncoa.org
National Diabetes Information Clearinghouse	www.niddk.nih.gov
National Family Caregivers Association	www.thefamilycaregiver.org
National Institute of Mental Health.....	www.nimh.gov
National Institute of Neurological Disorders and Stroke	www.ninds.nih.gov/
National Institute on Aging	www.nih.gov/nia
National Osteoporosis Foundation	www.nof.org
National Senior Citizens Law Center	www.nslc.org
National Stroke Association	www.stroke.org
Northern Health Care Management	www.northernlakescmh.org/nhcm
Northwest Michigan National Family Caregiver Support Program	www.caregivernorth.org
Senior Brigade	www.seniorbrigade.com
Senior Resource Guide & Compass	www.seniorguideandcompass.com
The Senior Corner (TC District Library)	www.seniors.tcnet.org
Social Security Administration	www.ssa.gov
State of Michigan	www.michigan.gov
United States Department of Veterans Affairs.....	www.va.gov

..... or 439-9222	
Petoskey Shuttle and Taxi Service	231-881-8800
Straits Regional Ride.....	866-731-1204
Straits Taxi Service.....	818-8294
Top of the Hill Taxi	330-0575

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TRIBAL SERVICES

Grand Traverse Bay Band of Ottawa & Chippewa Indians .	534-7147
Little Traverse Bay Band Elders Department	242-1423

UTILITY ASSISTANCE

Department of Human Services	348-1600
Northwest MI Community Action Agency..	800-443-5518 or 347-9070
Salvation Army	347-3531

VETERANS AFFAIRS

Saginaw Call Center.....	800-406-5143
VA Gaylord Community Based Outpatient.....	800-246-3759
Veterans Affairs, Charlevoix County	547-7220
Veterans Affairs, Emmet County.....	348-1780

WEATHERIZATION/HOME HEATING

Department of Human Services	348-1600 or 800-552-9844
Energy Optimization Assistance Program, City of Charlevoix	
.....	346-2173
Northwest MI Comm. Action Agency.....	800-443-5518 or 347-9070
Salvation Army	347-3531

INTERNET WEBSITES

Administration on Aging (US).....	www.aoa.gov
Adult Foster Homes (Search: Adult Foster Homes)	
.....	www.michigan.gov/dhs
Alzheimer's Association	www.alz.org
American Heart Association.....	www.americanheart.org
Area Agency on Aging of NW Michigan	www.aaanm.org
Center for Medicare Advocacy	www.medicareadvocacy.org
Charlevoix County Commission on Aging	
.....	www.charlevoixcounty.org/coa.asp
Charlevoix-Emmet Human Services Coordinating Body (info about	

AGENCY REFERENCES

Charlevoix County Commission on Aging.....	2, 3, 5, 6, 8, 9, 10, 11
Department of Human Services	1, 2, 4, 6, 7, 11
Friendship Centers of Emmet County	2, 3, 4, 5, 6, 8, 9, 10, 12
Health Department of Northwest Michigan	2, 4, 5, 6, 12
Northwest Michigan Community Action Agency	4, 5, 6, 10, 11
Salvation Army.....	4, 6, 11

*231 AREA CODE UNLESS OTHERWISE NOTED

ADULT DAY SERVICES

Vital Care Adult Day Center (Petoskey) 348-0771

ADULT FOSTER CARE

(for up-to-date listing see www.michigan.gov/dhs)

⊗ *Charlevoix County*

Autumn Joy (Charlevoix)..... 237-9594
Autumnview CLF (East Jordan) 536-2455
Avalanche Park AFC (Boyne City) 582-6136
Bauman’s AFC (Elmira) 549-3616
Bay Springs (Boyne City) 582-0631
Bay Woods (Boyne City)..... 582-0641
Candlewood Home (Walloon Lake) 535-2442
Charlevoix House (Charlevoix)..... 547-6144
Clarke Street (Boyne City) 582-0300
Creek View AFC (Boyne Falls)..... 549-1040
Erber AFC (Elmira)..... 549-2624
Havencrest AFC (East Jordan)..... 536-0022
Kerner’s Pincherry Haven (Charlevoix)..... 347-3359
Payton’s AFC Home (Elmira)..... 549-2790
Springridge Home (Boyne City) 582-6921
Valley Assisted Living (Boyne Falls) 549-2026
Winterlake CLF (Boyne City)..... 582-3611

⊗ *Emmet County*

A Caring Home AFC (Alanson)..... 866-333-6022
Fox AFC (Harbor Springs) 526-1533
Hillside Haven (Levering) 539-8281
Maverick Manor (Pellston) 539-8351
North Country Residential (Petoskey) 347-5444
Petoskey In-Home Elder Care 622-1820
Sutfin Joy Valley AFC (Petoskey) 347-1888

ADULT ABUSE PROTECTIVE SERVICES

CALL 911 FOR EMERGENCY SERVICES9-1-1
Department of Human Services/Adult Protective Services
..... 855-444-3911
Women’s Resource Center (Petoskey)..... 800-275-1995

Cheboygan627-4347
Gaylord 989-732-3508
Rogers City 989-734-2151

SENIOR CENTERS

CHARLEVOIX COUNTY

Beaver Island, 26215 Main St. 448-2022
Boyne Area Senior Center, 411 E. Division582-6682
Charlevoix Senior Center, 06906 Norwood Rd.547-5361
East Jordan Community Center, 116 Main St.536-7831

EMMET COUNTY

Friendship Centers of Emmet County (Council on Aging)
Huber Senior Center (Brutus), 6436 E. Brutus Rd.529-8803
Pellston, 6274 W. Edgar 49765.....539-8201
Petoskey, 1322 Anderson Rd.347-3211
Harbor Springs Friendship Center, 309 W. Main526-6061
Levering Senior Center, 6236 Mill537-2796
Wawatam Area Senior Center (Mackinaw City), 205 Cedar St.
.....436-5323

SHELTERS

Emergency Shelter for Domestic Abuse.....347-0082
Mary Margaret House (women and children).....439-5667
Nehemiah Project Hospitality House (men)347-0363

SUPPORT GROUPS See page 9

TAX PREPARATION

Charlevoix County Commission on Aging.....237-0103
Friendship Centers of Emmet County (Council on Aging)....347-3211
Northwest MI Comm. Action Agency 800-443-5518 or 347-9070

TRANSPORTATION

Around the Clock Taxi881-5491
Charlevoix County Transit.....582-6900
Chippewa Cab 800-298-7801
Friendship Centers of Emmet County (Council on Aging)348-3425
GRS Transportation547-4958
Harbor Care Associates Wheelchair Transport..... 877-439-9141

MEDICARE/MEDICAID PRESCRIPTION ASSISTANCE

Charlevoix County Commission on Aging 237-0103
East Jordan Family Health Center 536-2206
Friendship Centers of Emmet County (Council on Aging) ... 347-3211
..... or 888-347-0369
Medicare/Medicaid Assistance Program (MMAP) 800-803-7174

MENTAL HEALTH AND COUNSELING SERVICES

Catholic Human Services 947-8110
Gatekeeper Program 347-1700 or 800-580-9844
Harbor Hall Substance Abuse/Alcohol/Gambling..... 347-5511
Munson Alcohol and Drug Center 800-622-6766
North Country Community Mental Health 800-834-3393
Northern Michigan Substance Abuse Services 800-686-0749
Safe Crossings Community Support Services 487-4825
(Programs offered by Hospice of Little Traverse Bay)
Third Level Crisis Line 800-442-7315
Women’s Resource Center 347-0067

Support Groups:

Alzheimer’s Association 929-3804 or 800-272-3900
Friendship Centers of Emmet County, (Council on Aging) .. 347-3211
*Alzheimer’s, Caregiver Support, Low Vision, Parkinson’s,
Grandparents Raising Grandchildren*
Harbor Hall..... 347-9880
Substance Abuse, Alcohol, Gambling
Hospice of Little Traverse Bay 487-4825
*Compassionate Friends, Grief and Loss, Handling the
Holidays, Survivors of Suicide Loss*
Hospice of Northwest Michigan 582-8800
*Grief and Loss, Handling the Holidays, Annual
Memorial Services*
Northern Michigan Substance Abuse Services 800-686-0749

NURSING HOMES/CARE FACILITIES

Bay Bluffs, Harbor Springs 526-2161
Bortz Health Care, Petoskey..... 347-5500
Boulder Park Terrace, Charlevoix 547-1005
Grandvue Medical Care Facility, East Jordan 536-2286
Meadowbrook Care Facility, Bellaire..... 533-8661
Tendercare Health Care Center

AGING SERVICES

Area Agency on Aging of Northwest Michigan 800-442-1713
Charlevoix County Commission on Aging.....237-0103
Department of Human Services (Medicaid Eligible)348-1600
Friendship Centers of Emmet County (Council on Aging)347-3211
.....or 888-347-0369
Health Department of Northwest Michigan 800-551-4140
Medicare 800-482-4045
Social Security Administration 800-772-1213
Michigan Office of Services to the Aging (Lansing)..... 517-373-7876
Veterans Affairs Offices
⊗ Emmet County 231-348-1780
⊗ Charlevoix County 231-547-7220
Waiver and Care Management Providers:
⊗ *Medicaid Waiver Services (MI Choice program)*
Area Agency on Aging of NW Michigan..... 800-442-1713
Northern Health Care Management 800-640-7478
⊗ *Care Management Services*
Area Agency on Aging of NW Michigan (NW Lower MI).. 800-442-1713

ALZHEIMER’S DISEASE AND DEMENTIA SUPPORT

Alzheimer’s Helpline..... 800-272-3900
Alzheimer’s Association of Northwest Michigan 929-3804
(Call for complete list of local support groups) .. 800-272-3900
Catholic Human Services (Caregiver Support).....947-7070
Charlevoix County Commission on Aging
(Respite Services)237-0103
Friendship Centers of Emmet County, Council on Aging
(Respite Services & Dementia Support Group)347-0300

COMMISSIONS AND COUNCILS ON AGING

Charlevoix County Commission on Aging.....237-0103
Friendship Centers of Emmet County347-3211
..... 888-347-0369

DISABILITY SERVICES

Disability Network/Northern MI 922-0903 or 866-869-8600

DURABLE MEDICAL EQUIPMENT LOAN CLOSET

Charlevoix Senior Center 231-547-5361

Friendship Centers of Emmet County (Council on Aging) ... 347-3211
 The Loan Closet (Boyer City)582-9555, 582-7625 or 582-7138

EDUCATION/TRAINING/COMMUNITY

Boyer Community Education..... 585-6765
 Charlevoix-Emmet Intermediate School District 547-9947
 Crooked Tree Arts Center 347-4337
 Michigan Commission for the Blind800-292-4200
 Michigan School for the Deaf800-257-4850
 MSU Extension Charlevoix County 582-6232
 MSU Extension Emmet County 348-1770
 North Central Michigan College 348-6600
 Northern Homes Community Development Corporation 582-6436
 McLaren NM Community Health Education Center
 (a lending library and classes for seniors) 487-4900

EMERGENCY AND DISASTER SERVICES

CALL 911 FOR EMERGENCY SERVICES

Allied EMS Systems348-4868 or 800-533-7178
 American Red Cross.....800-592-4001
 Beaver Island EMS..... 448-2018

EMPLOYMENT (E) AND VOLUNTEER (V) AGENCIES

Area Agency on Aging Senior Employment Program (E)800-442-1713
 Bergmann Center (E) 547-2979
 Catholic Human Services (E,V)
 Senior Companions/Foster Grandparents 929-7070
 Char-Em United Way (V)..... 487-1006
 Charlevoix County Commission on Aging (V)..... 237-0103
 Experience Works866-976-5939
 Friendship Centers of Emmet County RSVP - Retired
 Senior Volunteer Program (V) .347-3211 or 888-347-0369
 Hospice of Little Traverse Bay Volunteer Program (V) 487-4825
 Hospice of Northwest Michigan Volunteer Program (V)..... 547-7448
 Manpower, Inc (Interim Personnel) (E) 347-3971
 Michigan Works (E).....347-5150 or 800-442-1074
 PMP Personnel Services, Inc (E)..... 347-9500
 Unemployment Office (E)800-638-3995
 Women’s Resource Center Displaced Homemaker
 Program (E) 348-6699

MEAL SITES

CHARLEVOIX COUNTY

Beaver Island Community Center, 26215 Main St.448-2022
 Boyer Area Senior Center, 411 E. Division582-6682
 Charlevoix Senior Center, 06906 Norwood Rd547-5361
 East Jordan Community Center, 116 Main St536-7831
 Charlevoix Elders Community Center
 10085 Wa-ba-noong-Mi-Kuh, East Jordan.....536-0024

EMMET COUNTY

Friendship Centers of Emmet County (Council on Aging)
 Huber Senior Center, 6436 E. Brutus Rd., Brutus.....529-8803
 Pellston, 6274 W. Edgar539-8201
 Petoskey, 1322 Anderson Rd347-3211
or 888-347-0369
 Harbor Springs Friendship Center, 309 W. Main St.....526-6061
 Wawatam Area Senior Center
 205 Cedar St, Mackinaw City436-5323

MEALS ON WHEELS

Charlevoix County Commission on Aging.....237-0103
 Friendship Centers of Emmet County (Council on Aging)....347-3211
or 888-347-0369

MEDIATION

Northern Community Mediation.....487-1771

MEDICAL SUPPLIES

For complete detailed listing of medical supply companies, see *Hospital Equipment* in the Phone Guide.

Personal Emergency Response Systems (PERS)—aka “Lifelines”:
 CST..... 888-557-4462
 Friendship Centers of Emmet County347-3211
 Guardian Medical Monitoring..... 877-435-7225
 Halo Monitoring..... 231-590-9207
 Heritage Alert Group 989-705-2855
 Life Alarm..... 800-780-5433
 Phillips Lifeline..... 800-380-3111
 Safety Choice 866-929-9044
 Vital Care..... 800-342-7711
 VRI 800-860-4230 X129

Charlevoix County Sheriff's Department	547-4461
Charlevoix Police Department—Non-Emergency	547-3258
East Jordan Police Department—Non-Emergency	536-2273
Emmet County Sheriff's Department	347-2032
Harbor Springs Police – Administrative	526-6211
Petoskey Department of Public Safety.....	347-2500

LEGAL SERVICES (L) & ADVOCACY GROUPS (A)

Area Agency on Aging of Northwest Michigan (A).....	800-442-1713
Catholic Human Services (Elder Abuse Education) (A) .	231-929-7070
Department of Human Services/Gatekeeper (report abuse/neglect) (A)	348-1600
Charlevoix County Probate Court (L).....	547-7214
Elder Law of Michigan (L)	866-400-9164
Emmet County Probate Court (L)	348-1764
Legal Hotline for Older Michigianians (L).....	800-347-5297
Legal Services of Northern Michigan (L).....	888-645-9993
Long Term Care Ombudsman's Office (NW Mich) (A) .	866-485-9393
Michigan Office of Services to the Aging (A).....	517-373-8230
Veterans Affairs, Charlevoix County (A).....	547-7220
Veterans Affairs, Emmet County (A)	348-1780

LIBRARIES

Alanson Area Public Library	548-5465
Beaver Island District Library	448-2701
Boyne District Library	582-7861
Boyne Falls Library.....	549-2277
Charlevoix Public Library	547-2651
Crooked Tree District Library Walloon Lake	535-2111
Boyne Falls	549-2277
East Jordan Valley District Library	536-7131
Harbor Springs Public Library	526-2531
Jordan Valley District Library.....	536-7131
Mackinaw Area Public Library	436-5451
McLaren NM Community Health Education Center (a lending library and classes for seniors).....	487-4900
North Central Michigan College Library.....	348-6615
Northland Library for the Blind	800-446-1580
Petoskey Public Library.....	758-3100

FITNESS & RECREATION

Charlevoix Area Community Pool	547-0982
East Jordan Community Pool.....	536-2250
Friendship Centers of Emmet County	347-3211
Harbor Springs Public Pool	526-4824
North Central Michigan College (NCMC) Fitness Center.....	439-6370

(For Private Fitness Clubs, look under *Health Clubs* in the Phone Guide)

FOOD PANTRIES, FOOD STAMPS, ETC. . .

Angel Food Ministries (see www.angelfoodministries.com for distribution sites in your area)	
Department of Human Services	348-1600
Manna Project (Call for complete list of area food pantries)....	347-8852
MiCAFE (Michigan DHS benefits access)	877-664-2233
Northwest Michigan Community Action Agency (Food Commodities).....	800-443-5518 or 347-9070
Salvation Army.....	347-3531

HEALTH CARE SERVICES/HOSPITALS

Beaver Island Rural Health Center.....	448-2275
Boyne Area Medical Center	582-5314
Charlevoix Area Hospital.....	547-4024
Community Free Clinic	487-3600
Community Health Center of Northern MI	348-9900
Dental Clinics North	877-321-7070
East Jordan Family Health Center.....	536-2206
Health Access (physician referral and health information).....	800-248-6777
Health Department of Northwest Michigan	800-551-4140
Charlevoix County.....	547-6092
Emmet County	347-6014
Hospice of Northwest Michigan	547-7659
Munson Medical Center	935-5000
McLaren–Northern Michigan Hospital	487-4000 or 800-248-6777
McLaren–Northern Michigan Hospital Diabetes Center.....	487-3200
.....	or 877-487-3201
Otsego Memorial Hospital.....	800-322-3664
Safe Crossings Support Services/Hospice of LT Bay	487-4825
Straits Area Ostomy Association	347-5275
TIPDON- Tip of the Mitt Diabetes Outreach Network.....	348-8596

HOME CARE

Above & Beyond/Your Community Home Health Care ..	866-808-2797
Angel Heart	347-4800
Bayfront Home Care	347-8009
Bright Star	929-7827
Charlevoix County Commission on Aging	237-0103
Comfort Keepers	487-9044
Compassionate Care.....	877-308-1212
Friendship Centers of Emmet County (Council on Aging) ...	347-0300
.....	or 888-347-0369
Harbor Care Associates	877-439-9141
.....	439-9222
Health Department of Northwest Michigan.....	800-551-4140
Charlevoix or Emmet County	547-6092
Heavenly Helpers.....	547-4958
Munson Home Health Care	800-443-5518
Northern Management Services	989-732-6374
Seniors Helping Seniors	989-448-8323
Vital Care	800-342-7711

HOME REPAIR ASSISTANCE

USDA Rural Development.....	800-944-8119
Michigan Department of Human Services	348-1600
Northwest Michigan Community Action Agency	347-9070
<u>Barrier Free Accommodations</u>	
Access Unlimited.....	989-732-6374
Bob Fate Builder, Aging in Place Specialist..	231-838-6165

HOSPICE

Beaver Island Hospice & Helping Hands	935-5000
Hospice of Little Traverse Bay	487-4825
Hiland Cottage—licensed hospice residence.....	487-4825
Hospice of Northwest Michigan	547-6092
Hospice of the Straits.....	800-342-7711
Hospice of Michigan	888-247-5701

HOUSING

Apartments

Boyne City Housing Commission, Litzenburger Place, Deer Meadows.....	582-6203
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Charlevoix Housing Commission, Pine River Place	547-5451
East Jordan Housing Commission, Lakeview Manor.....	536-2051
Forest View, Beaver Island.....	989-721-7254
Glen Haven Apartments, Petoskey	348-2200
Harbor Village Senior Apts., Petoskey.....	348-3370 or 348-9730
Harborside Senior Apartments, Harbor Springs.....	526-7138
The Village of Hillside, Harbor Springs.....	526-7108
Maple Village Apartments, Petoskey	347-3755
Riverview Terrace, Petoskey.....	347-2030
Traverse Woods Apartments, Petoskey	347-6711
Windmere Pines Apartments, Harbor Springs	(616) 942-6553

Assisted Living

American House Assisted Living, <i>Charlevoix</i>	547-2599
<i>Petoskey</i>	348-2600
Brook Retirement Communities, Boyne City.....	582-4300
Independence Village of Petoskey	888-777-0327 or 348-8498
Mallard Cove Assisted Living, Petoskey.....	347-2273
Perry Farm Village, Harbor Springs	526-6577
Pinecrest Village, Mackinaw City.....	436-5535

Emergency Housing

Coach House Inn.....	347-8281
Nehemiah Project (Petoskey) — open 5pm - 9am	347-0363
Mary Margaret House (women and children)	439-5667
Nehemiah Project Hospitality House (men)	347-0363
Salvation Army	347-3531
Super Eight Motel.....	439-8000
Department of Human Services.....	348-1600
Northern Homes Community Development Corporation.....	582-6244
Northwest MI Community Action Agency .	800-443-5518 or 347-9070

INFORMATION AND ASSISTANCE

2-1-1 Information & Referral System	1-877-211-5253
Area Agency on Aging of Northwest Michigan	800-442-1713
Charlevoix County Commission on Aging.....	237-0103
Friendship Centers of Emmet County (Council on Aging)....	347-3211
.....	or 888-347-0369
Health Department of Northwest Michigan	800-432-4121

LAW ENFORCEMENT *(in emergency, call 9-1-1)*

Beaver Island Sheriff Substation - Non-Emergency	448-2700
Boyne City Police Department - Non Emergency	582-6611